## **SHIPPING UPDATES!**

TEAM GOLDMAN HAS OFFERED OUR REPAIR AND MANUFACTURING SERVICES
AT THE SAME LOW PRICES THROUGHOUT THE PANDEMIC –

HOWEVER, WE NOW NEED TO MAKE ADJUSTMENTS TO OUR SHIPPING STRUCTURE TO REFLECT THE CHANGES WE HAVE ENCOUNTERED WITH ALL SHIPPERS WE WORK WITH – AS YOU KNOW. TIMES HAVE CHANGED.

YOUR INSTRUMENTS ARE ESSENTIAL TO YOUR PRACTICE - OUR SHIPPING,
PROCESSING & PACKING COSTS REFLECT THE CARE AND CONCERN WE PUT INTO
GETTING YOUR ESSENTIAL & VALUED TOOLS BACK INTO YOUR HANDS!

THE FOLLOWING SHIPPING PRICING CHANGES WILL TAKE PLACE IMMEDIATELY:

\* SHIPPING, HANDLING & INSURANCE STARTS AT \$15.00 PER ORDER \*

(PLUS \$1.00 ADDITIONAL FOR EVERY \$100.00)

\* GOLDMAN UPS RETURN LABEL CHARGE IS A FLAT \$15.00 PER ORDER \*

WE PROVIDE A UPS RETURN LABEL FOR YOUR CONVENIENCE - YOU ARE NOT REQUIRED TO USE IT!

SHOULD YOU CHOOSE TO USE THE UPS LABEL (EITHER DOWNLOADED FROM OUR WEBSITE OR INCLUDED IN YOUR BOX FROM A PRIOR ORDER), THE LABEL CHARGE WILL BE \$15.00.

(IF YOUR PACKAGE IS OVER 5 LBS. THERE WILL BE AN ADDITIONAL CHARGE FOR COSTS INCURRED BECAUSE OF THE ADDITIONAL WEIGHT).

YOU WILL SEE THIS CHARGE ON YOUR INVOICE FOR EVERY INSTANCE YOU CHOOSE TO GIVE YOUR PACKAGE TO UPS TO SHIP WITH THAT LABEL. ALL REPAIR ORDERS, TRADE-IN ORDERS, EXCHANGE ORDERS, ETC. THAT USE THIS LABEL WILL INCUR THE \$15.00 LABEL CHARGE.

AGAIN, YOU DO NOT NEED TO USE OUR RETURN LABEL!
YOU MAY USE ANY SHIPPING METHOD YOU WISH —
THERE WILL ONLY BE A LABEL CHARGE IF YOU CHOOSE TO USE THE GOLDMAN UPS RETURN LABEL.